

## **Mandatory Update:** Seqrite Encryption Manager Support for Windows 10 20H1



Microsoft is about to release a new update for Windows 10 operating systems, called Windows 10 May 2020 Update, also known as Version 2004 and codenamed "20H1" likely to be available by end of May 2020.

Windows 10 20H1 updates bring in multiple new features, enhancement and fixes.

Click [here](#) for more details.

This document lists the issue observed with pre-release version of 20H1 update and Seqrite Encryption Manager (SEM).

### **Applicable to:**

SEM client 1.2.x installed on Windows 10

### **Problem Description:**

In our internal validations with a pre-release version of Windows 10 20H1 update. It has been observed that the system with existing clients of SEM 1.2.x goes in repair mode after applying the latest Windows 20H1 Updates.

To come out of this situation, the systems with SEM client will have to be manually recovered by following a step-by-step procedure.

### **SEM Updates to support Windows 10 20H1:**

In order to avoid the above described situation, as a proactive step Seqrite will release an important update prior to the general availability of Windows 20H1 update, which will make the existing Windows 10 SEM clients and server compatible with the Windows 20H1.

It is important for the Administrators to apply the required SEM updates to existing SEM clients installed on Windows 10, once available. This SEM update to support Windows 10 20H1 would be a seamless update and will not require to decrypt/encrypt the data on existing SEM clients.

A detailed step-by-step SEM update guideline is made available [here](#) for the Administrators.

### **Alternate Precautionary Step:**

For some reasons, the Administrators are unable to apply the latest SEM update, once available prior to the general availability of Windows 20H1 update, Seqrite recommends the Administrators to temporarily disable the Windows updates as a precautionary step to avoid system going into repair mode.

The Administrators must apply the latest SEM updates for both the SEM clients and server and then **MUST** enable the Windows update to move to Windows 10 20H1.